Coordinated Public Transit – Human Services Transportation Plan (CPT-HSTP)

2018 TN MPO Planning Conference

May 10, 2018
Introduction
Tri-State Coordination

- **20** Counties
- **3** State Departments of Transportation
- **2** Metropolitan Planning Organizations
- **1** Rural Planning Organization
- **1** Major Urban Transit Provider
- **8** Rural Transit Providers
Tri-State Coordination

LEAD AGENCIES

TDOT
Department of Transportation

Memphis MPO
METROPOLITAN PLANNING ORGANIZATION

Strengthening Regional Transportation

PARTNER AGENCIES

MDOT
MISSISSIPPI DEPARTMENT OF TRANSPORTATION

ARDOT
ARKANSAS DEPARTMENT OF TRANSPORTATION

West Memphis MPO
Crittenden County, Arkansas

MEMPHIS AREA ASSOCIATION OF GOVERNMENTS

MEMPHIS AREA TRANSIT AUTHORITY

CONSULTANT

TranSystems
EXPERIENCE | Transportation
Plan Timeline

2015 April
First CPT-HSTP Advisory Committee Meeting held

2015 July
CPT-HSTP Advisory Committee Meeting and Public Meetings in Arkansas, Mississippi, and Tennessee held

2015 October
Stakeholder Workshop and Public Meeting held

2016 February
Final Public Meeting held

2016 May
Memphis MPO nominates the CPT-HSTP for the 2017 Transportation Planning Excellence Award

2016 June
Memphis MPO’s CPT-HSTP selected as one-of-ten winners for the 2017 TPEA

2017 May
Memphis MPO’s Transportation Policy Board adopts the CPT-HSTP
Process
Committee Membership

CPT-HSTP Advisory Committee

State DOTs
- Arkansas DOT
- Mississippi DOT
- Tennessee DOT

Regional Planning Organizations
- Memphis MPO
- West Memphis MPO
- West Tennessee RPO

Transportation Providers
- Memphis Area Transit Authority
- Delta Human Resource Agency
- ITN Memphis
- North Delta Planning and Development District
- Northwest TN HRA
- Southwest TN HRA

Health
- Shelby County Health Department

Advocacy Organizations
- Aging Commission
- Memphis Center for Independent Living
- Paralyzed Veterans of America
Outreach

- 5 Public Meetings
- 2 Stakeholder Meetings
- 166 Public Surveys
- Dedicated Webpage
Peer Review

Capital Area Regional Transportation Coordination Committee
- Directing Funding Sources

East-West Gateway COG
- Comprehensive Federal Funding List

Indianapolis MPO
- United We Ride Framework for Action

Mid-America Regional Council
- Identifying Service Deserts

Metropolitan Transportation Commission
- One-Call/One-Click Center
Existing Conditions

Service Type
Available in Each State

Service Hours
Public Transit Providers

Memphis Urban Area MPO | CPT/HSTP
May 10, 2018
Gaps and Needs
Challenges

Information and Awareness
Geographical
Time Based
Client Based
Service Quality
Challenges

- Public Information
- Rural Areas
- Night and Weekend Service
- Persons with Disabilities
- Paratransit Buses
State Priorities

- Trip Scheduling
- Night and Weekend Service
- Dialysis Transportation
Strategies
Short-Term Strategies

- Evaluate Existing Services *(Persons with Disabilities)*
- Engage Stakeholders *(Regional Advisory Committee)*
- Increase Awareness through Enhanced Public Education Efforts
- Establish a Regional Mobility Coordinator
- Explore Funding for Increased/Improved Service
Long-Term Strategies

- Explore **Geographical Expansion**
- Coordinate Service (Low Density Areas)
- Develop a **One-click, One call Transportation Information Center**
- Improve Services to **Dialysis Centers**
- Explore Funding for a **Voucher Program**
Progress
Progress Timeline

- **2014 August**: MATA is Selected as the Designated Recipient for Section 5310 Funds in the TN Portion of the Memphis Urbanized Area
- **2017 February**: MATA Awards FY 2017 5310 Funds to 8 Agencies
- **2017 August**: Initial Coordination for One-Click, One-Call Center
- **2018 January**: First Meeting of the Reconstituted CPT-HSTP Advisory Committee
- **2018 Fall**: MATA Publishes 5310 Call for Projects
- **2019 Spring**: MATA and MPO Review 5310 Project Submissions
Previous 5310 Grant Awards

Accessible Infrastructure
Accessible Vehicles
One-Click, One-Call Center
Capital Purchases
Next Steps

• Implement One-Click, One-Call Center
• Increase Utilization of 5310 Grants
• Explore Possibilities of Rideshare/TNCs
• Develop Regional Shared-Use Mobility Plan
• Coordinate with Regional Transportation Plan
Discussion

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Web Resources
Memphis MPO Webpages

CPT-HSTP Webpage

2017 TPEA Webpage
- http://memphismpo.org/2017-transportation-planning-excellence-award