COORDINATED PUBLIC TRANSIT-HUMAN SERVICES TRANSPORTATION PLAN (CPT-HSTP)
GOALS OF THE PLAN

“to create a better transit system for transportation disadvantaged populations.”

- Evaluating Existing Providers
- Assessing Gaps and Challenges
- Creating a Catalog of Strategies
- Prioritizing Funding and Implementation
PARTNER AGENCIES
STUDY AREA

3 STATES
20 COUNTIES
3 DOTs
2 MPOs
1 RPO
April 15, 2015  □  First CPT-HSTP Advisory Committee Meeting
July 7, 2015   □  Stakeholder Workshop & Public Meeting
October 6, 2015 □  Mississippi Public Meeting
October 6, 2015 □  Arkansas Public Meeting
October 7, 2015 □  Tennessee Public Meeting
October 7, 2015 □  CPT-HSTP Advisory Committee Meeting
February 25, 2016 □  Final Public Meeting
May 5, 2016    □  Memphis MPO Adopts CPT-HSTP
June 23, 2016  □  Memphis MPO Nominates CPT-HSTP for 2017 FHWA Transportation Planning Excellence Award (TPEA)
May 10, 2017   □  2017 FHWA TPEA Winners Announcement
PLAN PROCESS
COMMITTEE MEMBERSHIP

- TDOT: Department of Transportation
- MDOT: Mississippi Department of Transportation
- ARDOT: Arkansas Department of Transportation
- Memphis MPO: Metropolitan Planning Organization
- West Memphis MPO: Crittenden County, Arkansas
- MATA: Memphis Area Transit Authority
- Delta Human Resource Agency
- Northwest TN HRA: Rural Public Transportation
- iTN Memphis: Dignified transportation for seniors
- AAAD: Aging Commission of the Mid-South
- The Memphis Center for Independent Living
- Paralyzed Veterans of America
OUTREACH EFFORTS

- 166 Surveys Completed
  - 2/3 Responding on their own behalf
  - Most common needs
    - More demand response services
    - General assistance with transportation services
  - Majority of trips to and from Memphis, TN
  - 45.7% stated that lack of transportation prevents full community participation
- Consistent Challenges
  - Access to jobs
  - Lack of early morning, late night, and weekend hours
PEER REVIEW

- Capital Area Regional Transportation Coordination Committee
  - Directing Funding Sources
- East-West Gateway COG
  - Comprehensive Federal Funding List
- Indianapolis MPO
  - United We Ride Framework for Action
- Mid-America Regional Council
  - Identifying Service Deserts
- Metropolitan Transportation Commission
  - One-Call/One-Click Center
SERVICE TYPES

Figure 1: Services Available in each State by Type of Service

Caption: N.E.M.T., listed along other types of services, stands for non-emergency medical transportation.
Source: Memphis MPO, MATA and TranSystems.
SERVICE HOURS

Figure 23: Service Hours of Public Transit Providers

Source: Respective service providers.
GAPS & NEEDS
FIVE CATEGORIES

- Information and Awareness
- Geographical
- Time-Based
- Client-Based
- Service Quality
GENERAL PRIORITIES

- Information & Awareness
  - Lack of sufficient public information

- Geographical
  - Coverage of rural areas

- Time-Based
  - Early and late Service

- Client-Based
  - Lack of sufficient services for persons with disabilities
STATE PRIORITIES

- Arkansas
  - Trip Scheduling
- Mississippi
  - Night & Weekend Service
- Tennessee
  - Dialysis Transportation
STRATEGIES
SHORT TERM

- Mobility coordinator
- Evaluate services
- Engage stakeholders
- Public education
- Funding for improved service
LONG TERM

- Explore geographical expansion
- Coordinate service in less dense areas
- Develop a one-click, one call transportation information center
- Improve services to dialysis centers
- Explore funding for a voucher program
PROGRESS
“…demonstrates a cooperative and comprehensive effort to establish a process that addresses the transportation needs of disadvantaged populations.”
5310 GRANTS

- Ramps and sidewalks
- Accessible vehicles for service providers
- One-click, one-call center
NEXT STEPS

- Regional Advisory Committee
- Mobility Coordinator
- 5310 Grants
- Rideshare/TNCs
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http://memphismpo.org/2017-transportation-planning-excellence-award