Memphis Urban Area Metropolitan Planning Organization (MPO)  
Coordinated Public Transit-Human Services Transportation Plan (CPT-HSTP)  
Advisory Committee Meeting  
Monday, March 30, 2020 10:00AM  
GoToMeeting Webinar  

SUMMARY OF MINUTES  

Mr. Jordan Smith called the meeting to order at 10:00 A.M., the following members were present:  

Roderick Bailey  
Shirley Wilson  
Janice Yancey  
Emily Duchac  
Antoine Hawkins  
Ashely Owens  
John Lancaster  
Sonja Owens  

MPO Staff members present:  

Jordan Smith  
Nick Warren
1) Welcome and Introductions
Mr. Jordan Smith welcomed the committee members and provided an overview of the agenda for the meeting.

2) Announcements, Memphis MPO
Mr. Smith provided an overview of the Section 5310 funding awards made by the Tennessee Department of Transportation (TDOT), the Mississippi Department of Transportation (MDOT), the Arkansas Department of Transportation (ArDOT), and the Memphis Area Transit Authority (MATA) within the 2016 CPT-HSTP Study Area for Fiscal Years (FY) 2016-2019. In addition, Mr. Smith provided an update on the implementation of the recommendations included in the 2016 CPT-HSTP. Mr. Smith covered key implementation milestones and items that were presented at previous CPT-HSTP Committee Meetings, including the One Click, One Call Center (901 RideChoice), the Arkansas Statewide Transit Coordination Plan, and the Aaron Henry Health Center and Sephora Plan Partnership.

Mr. Smith provided committee members with the opportunity to provide additional updates on 5310 funding awards. Mr. John Lancaster indicated that MATA is working with Innovate Memphis to identify next steps for the One Click, One Call Center, and noted that a consultant had been selected for the project.

3) Upcoming 2021 CPT-HSTP Update
Mr. Smith notified members that the Memphis MPO will be updating the CPT-HSTP, and provided an overview of the major proposed updates to the plan. Mr. Smith indicated that the MPO will seek to further integrate transit asset management and safety performance measures, tailor the plan’s scope to a more manageable area and number of agencies, and will seek to incorporate additional new technologies into strategy development.

Mr. Smith presented the proposed timeline for the plan’s development, and noted that the MPO plans to begin plan development in the Summer of 2020, plans to begin engaging the public and other stakeholders in the Fall of 2020, and intends to adopt the plan in the Spring of 2021.

Mr. Smith provided an overview of the peer agency review conducted by MPO staff, and noted that the MPO will use information gathered from this review to identify areas in which the scope of the 2021 CPT-HSTP can be expanded.

4) General Discussion
Following the presentation, Mr. Smith provided members with the opportunity to provide feedback on any trends, challenges, or general ideas or enhancements to the scope of the 2021 CPT-HSTP.

Ms. Shirley Wilson indicated that she believed that the expanded scope of the 2016 CPT-HSTP was adequate and manageable, and would be the preferred option for the 2021 CPT-HSTP. Ms. Emily Duchac concurred, and noted that the expanded scope accounts for transit users traveling from rural to urban areas. Mr. Lancaster concurred.

Mr. Lancaster indicated that from a transit provider perspective, there is an ongoing need to identify ways to coordinate with medical providers for non-emergency medical trips, and accounting for emerging technologies that can assist in that effort will be important. Mr. Lancaster stated that the Federal Transit Administration (FTA) has begun releasing grant funding opportunities to research areas in which technology can address those issues. Ms. Wilson indicated that the Multi-State Transit Technical Assistance Program...
(MTAP) could serve as a good resource, and that MDOT is currently in the process of developing a statewide resource for providers to coordinate these trips.

5) Other Business
   Mr. Smith notified members that AARP is currently developing a plan with a similar scope, and that the MPO will be coordinating them to ensure consistency between the two plans.

6) Adjourn
   The meeting adjourned at 10:30 A.M.

NOTE: The meeting minutes are a summary of the meeting. If you would like to review the tape recording of the entire meeting you may so do by scheduling an appointment with Nick Warren at (901) 636-7146.