Coordinated Public Transit – Human Services Transportation Plan (CPT-HSTP)

2018 TN MPO Planning Conference

May 10, 2018

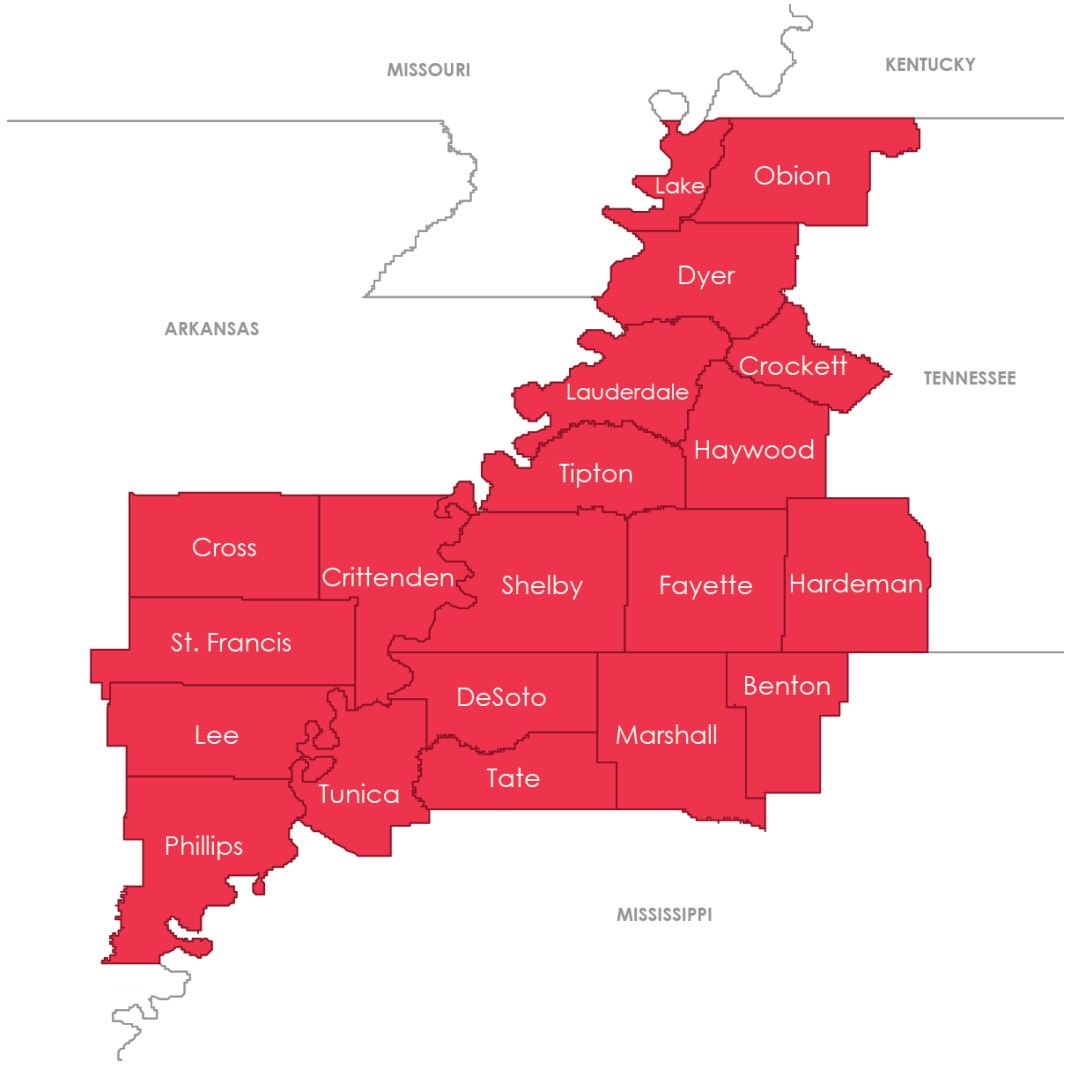
Memphis MPO
METROPOLITAN PLANNING ORGANIZATION

Strengthening Regional Transportation

Introduction

Tri-State Coordination

- **20** Counties
- **3** State Departments of Transportation
- **2** Metropolitan Planning Organizations
- **1** Rural Planning Organization
- **1** Major Urban Transit Provider
- **8** Rural Transit Providers



Tri-State Coordination

LEAD AGENCIES

TN TDOT Department of Transportation

Memphis MPO
METROPOLITAN PLANNING ORGANIZATION
Strengthening Regional Transportation

PARTNER AGENCIES

MDOT
MISSISSIPPI DEPARTMENT OF TRANSPORTATION

ARDOT
ARKANSAS DEPARTMENT OF TRANSPORTATION

West Memphis MPO
CRITTENDEN COUNTY, ARKANSAS

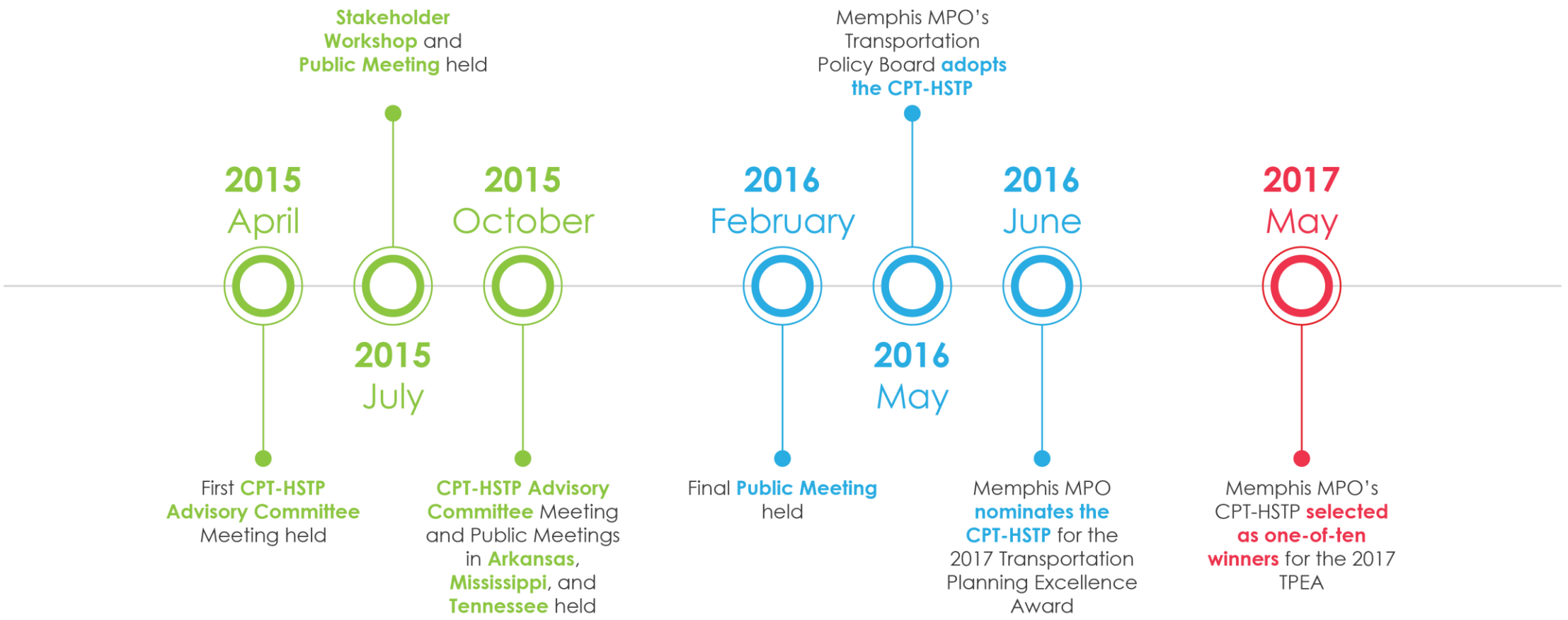
MEMPHIS AREA ASSOCIATION of GOVERNMENTS

MATA
MEMPHIS AREA TRANSIT AUTHORITY

CONSULTANT

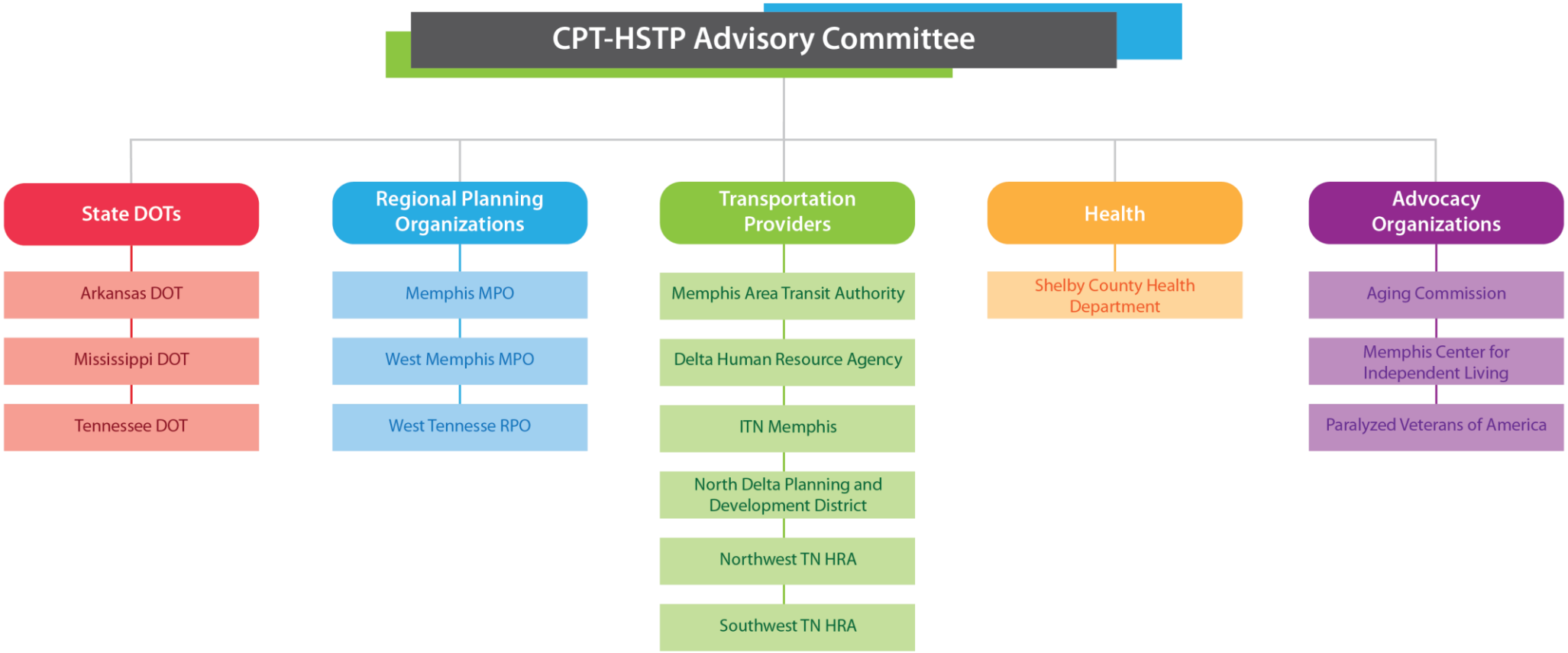
TranSystems
EXPERIENCE | Transportation

Plan Timeline



Process

Committee Membership



Outreach

5 Public Meetings

2 Stakeholder Meetings

166 Public Surveys

Dedicated Webpage

Peer Review

Capital Area Regional Transportation Coordination Committee

- Directing Funding Sources

East-West Gateway COG

- Comprehensive Federal Funding List

Indianapolis MPO

- United We Ride Framework for Action

Mid-America Regional Council

- Identifying Service Deserts

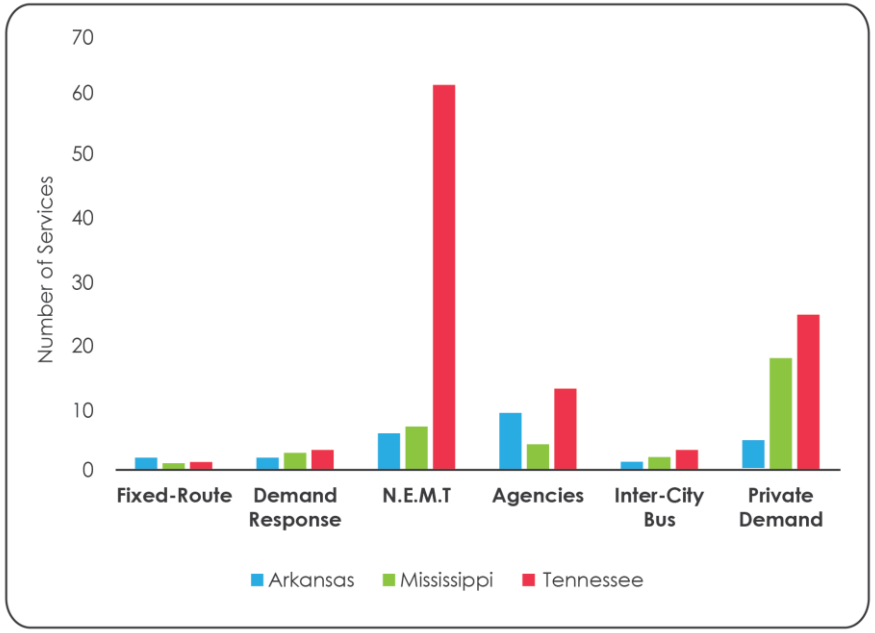
Metropolitan Transportation Commission

- One-Call/One-Click Center

Existing Conditions

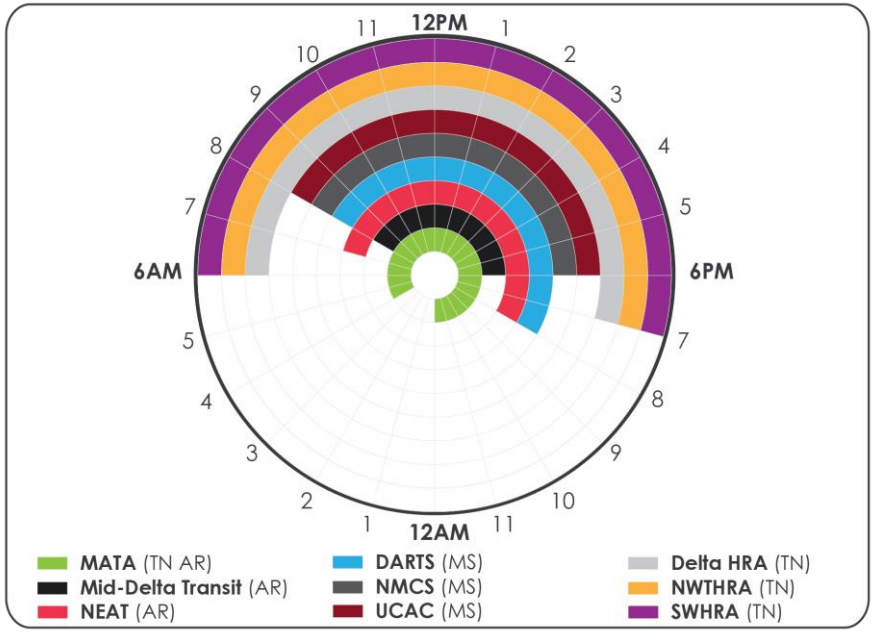
Service Type

Available in Each State



Service Hours

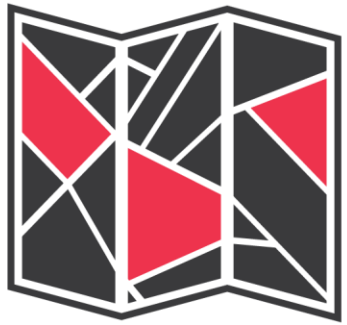
Public Transit Providers



Gaps and Needs

Challenges

Information and Awareness



Geographical

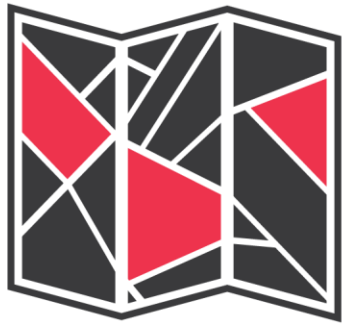
Time Based

Client Based

Service Quality

Challenges

Public Information



Rural Areas

Night and Weekend Service

Persons with Disabilities

Paratransit Buses

State Priorities

Trip Scheduling

Night and Weekend Service

Dialysis Transportation

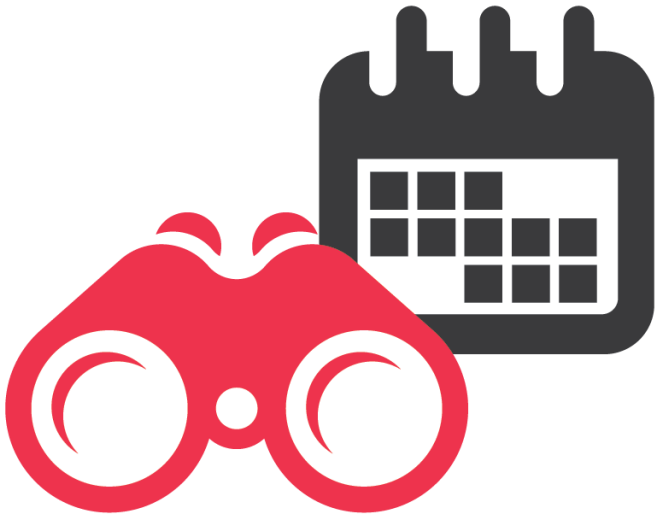
Strategies

Short-Term Strategies

- Evaluate Existing Services **(Persons with Disabilities)**
- Engage Stakeholders **(Regional Advisory Committee)**
- Increase Awareness through **Enhanced Public Education Efforts**
- Establish a **Regional Mobility Coordinator**
- Explore Funding for **Increased/Improved Service**

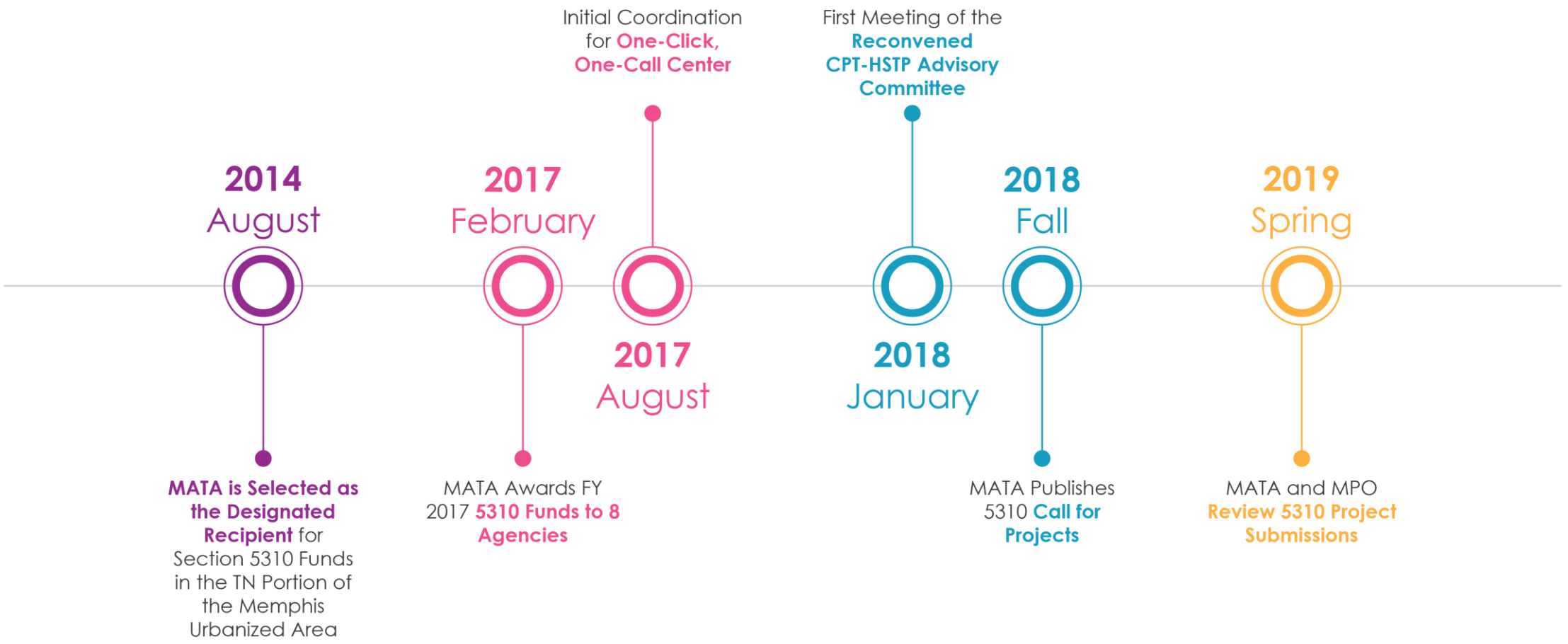
Long-Term Strategies

- Explore **Geographical Expansion**
- Coordinate Service **(Low Density Areas)**
- Develop a **One-click, One call Transportation Information Center**
- Improve Services to **Dialysis Centers**
- Explore Funding for a **Voucher Program**



Progress

Progress Timeline



Previous 5310 Grant Awards

Accessible Infrastructure

Accessible Vehicles

One-Click, One-Call Center

Capital Purchases

Next Steps

- Implement **One-Click, One-Call Center**
- Increase Utilization of **5310 Grants**
- Explore Possibilities of **Rideshare/TNCs**
- Develop Regional **Shared-Use Mobility Plan**
- Coordinate with **Regional Transportation Plan**

Discussion

Contact Information

Memphis MPO Staff

Alvan-Bidal Sanchez
- Alvan.Sanchez@memphistn.gov
- 901.636.7156

Jordan Smith
- Jordan.Smith@memphistn.gov
- 901.636.7130

Nick Warren
- Nick.Warren@memphistn.gov
- 901.636.7146

Web Resources

Memphis MPO Webpages

CPT-HSTP Webpage
- http://memphismpo.org/plans/multi-modal-plans/mata-short-range-transit-plan-and-chstp/cpt-hstp

2017 TPEA Webpage
- http://memphismpo.org/2017-transportation-planning-excellence-award