

COORDINATED PUBLIC TRANSIT-HUMAN SERVICES TRANSPORTATION PLAN (CPT- HSTP)



Memphis MPO
METROPOLITAN PLANNING ORGANIZATION

Strengthening Regional Transportation

2017 Statewide MPO Meeting

2

INTRODUCTION

GOALS OF THE PLAN

3

“to create a better transit system for transportation disadvantaged populations.”

- Evaluating Existing Providers
- Assessing Gaps and Challenges
- Creating a Catalog of Strategies
- Prioritizing Funding and Implementation

PARTNER AGENCIES



STUDY AREA

5

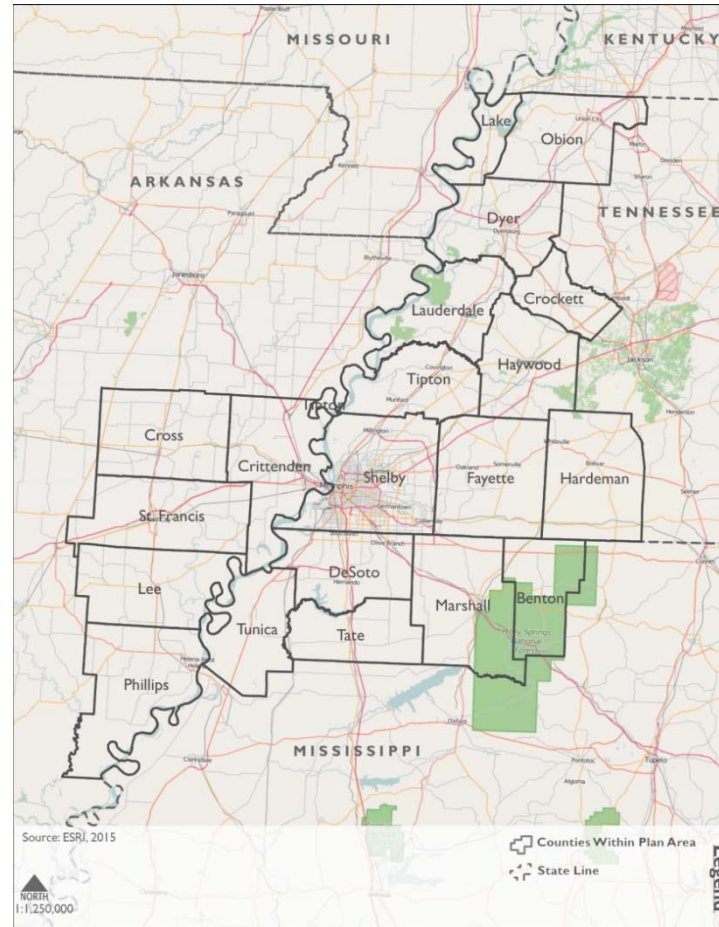
3 STATES

20 COUNTIES

3 DOTs

2 MPOs

1 RPO



MEMPHIS URBAN AREA METROPOLITAN PLANNING ORGANIZATION

TIMELINE

6

- April 15, 2015 □ First CPT-HSTP Advisory Committee Meeting
- July 7, 2015 □ Stakeholder Workshop & Public Meeting
- October 6, 2015 □ Mississippi Public Meeting
- October 6, 2015 □ Arkansas Public Meeting
- October 7, 2015 □ Tennessee Public Meeting
- October 7, 2015 □ CPT-HSTP Advisory Committee Meeting
- February 25, 2016 □ Final Public Meeting
- May 5, 2016 □ Memphis MPO Adopts CPT-HSTP
- June 23, 2016 □ Memphis MPO Nominates CPT-HSTP for 2017 FHWA Transportation Planning Excellence Award (TPEA)
- May 10, 2017 □ 2017 FHWA TPEA Winners Announcement

7

PLAN PROCESS

COMMITTEE MEMBERSHIP

8



OUTREACH EFFORTS

9

- 166 Surveys Completed
 - 2/3 Responding on their own behalf
 - Most common needs
 - More demand response services
 - General assistance with transportation services
 - Majority of trips to and from Memphis, TN
 - 45.7% stated that lack of transportation prevents full community participation
 - Consistent Challenges
 - Access to jobs
 - Lack of early morning, late night, and weekend hours

PEER REVIEW

10



- Capital Area Regional Transportation Coordination Committee
 - ▣ Directing Funding Sources



- East-West Gateway COG
 - ▣ Comprehensive Federal Funding List



- Indianapolis MPO
 - ▣ United We Ride Framework for Action



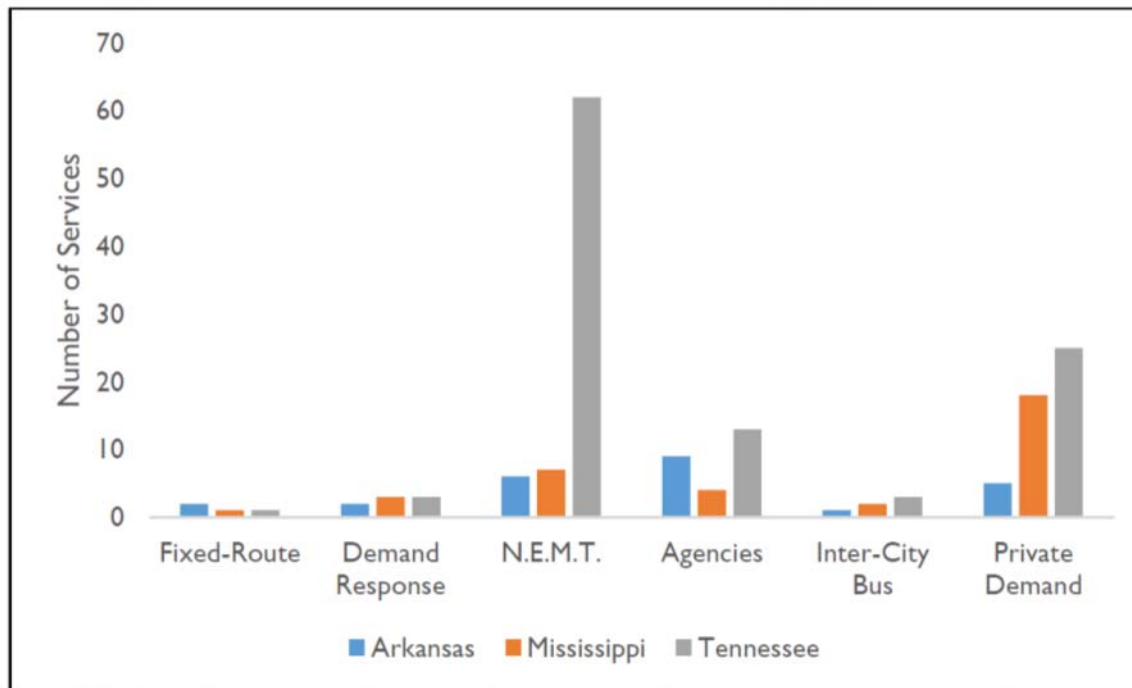
- Mid-America Regional Council
 - ▣ Identifying Service Deserts



- Metropolitan Transportation Commission
 - ▣ One-Call/One-Click Center

SERVICE TYPES

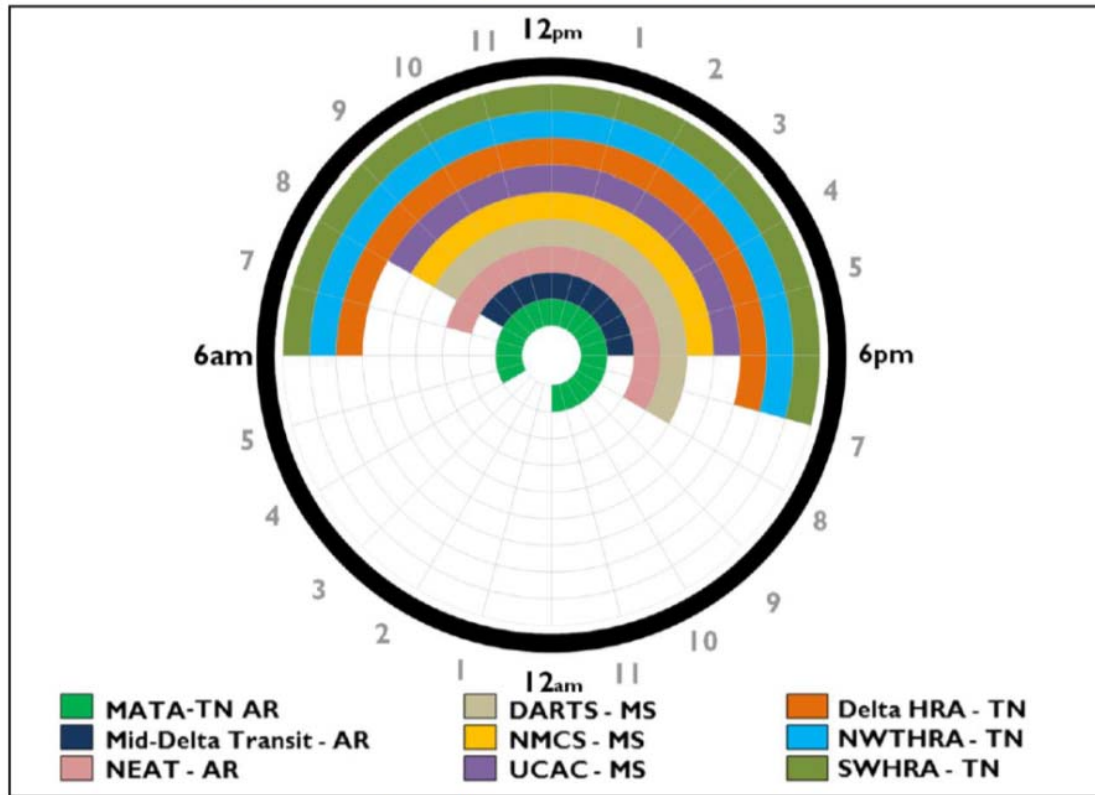
Figure i: Services Available in each State by Type of Service



Caption: N.E.M.T., listed along other types of services, stands for non-emergency medical transportation.
Source: Memphis MPO, MATA and TranSystems.

SERVICE HOURS

Figure 23: Service Hours of Public Transit Providers



Source: Respective service providers.

13

GAPS & NEEDS

FIVE CATEGORIES

14

- Information and Awareness
- Geographical
- Time-Based
- Client-Based
- Service Quality

GENERAL PRIORITIES

15

- Information & Awareness
 - ▣ Lack of sufficient public information
- Geographical
 - ▣ Coverage of rural areas
- Time-Based
 - ▣ Early and late Service
- Client-Based
 - ▣ Lack of sufficient services for persons w/disabilities

STATE PRIORITIES

16

- Arkansas
 - Trip Scheduling
- Mississippi
 - Night & Weekend Service
- Tennessee
 - Dialysis Transportation

17

STRATEGIES

SHORT TERM

18

- Mobility coordinator
- Evaluate services
- Engage stakeholders
- Public education
- Funding for improved service

LONG TERM

19

- Explore geographical expansion
- Coordinate service in less dense areas
- Develop a one-click, one call transportation information center
- Improve services to dialysis centers
- Explore funding for a voucher program

20

PROGRESS

FHWA 2017 TPEA WINNER

21



“...demonstrates a cooperative and comprehensive effort to establish a process that addresses the transportation needs of disadvantaged populations.”

5310 GRANTS

22

- Ramps and sidewalks
- Accessible vehicles for service providers
- One-click, one-call center

23

NEXT STEPS

NEXT STEPS

24

- Regional Advisory Committee
- Mobility Coordinator
- 5310 Grants
- Rideshare/TNCs

CONTACT INFORMATION

Jordan Smith

Jordan.Smith@memphistn.gov

901-636-7130

Alvan-Bidal Sanchez

Alvan.Sanchez@memphistn.gov

901-636-7156

<http://memphismpo.org/2017-transportation-planning-excellence-award>