Memphis MPO
METROPOLITAN PLANNING ORGANIZATION

Strengthening Regional Transportation

Accessibility and Support Resources for the Memphis MPO Website

The Memphis Urban Area Metropolitan Planning Organization (Memphis MPO) is committed to providing an inclusive and accessible digital experience for all users, including individuals with disabilities or vision impairments. This guide outlines how to navigate our website with assistive tools, browser settings, and accessibility features.

We aim to meet WCAG 2.1 AA accessibility standards, which are international guidelines that help ensure websites are usable by everyone—including those using screen readers, keyboard-only navigation, and other assistive technologies.

Our Website Platform

The Memphis MPO website is built using Drupal 10, a content management system that supports accessible design out of the box. Drupal core and contributed modules follow the W3C's accessibility standards, including:
- WCAG 2.1 (Web Content Accessibility Guidelines)
- ATAG 2.0 (Authoring Tool Accessibility Guidelines)

We perform regular testing using W3C validation tools, browser-based checks, and manual testing on desktops and mobile devices to ensure continued compliance.

We welcome feedback! Accessibility is a journey, and your suggestions help us improve. Contact us at:

📞 (901) 636-7190
📪 125 North Main St., Suite 450, Memphis, TN 38103

Quick Tips for Accessible Web Use

1. Using Screen Readers

1.1 For Windows Users

Microsoft provides built-in accessibility tools and guidance:
https://www.microsoft.com/accessibility

1.2 For Mac Users

Apple devices include VoiceOver and other helpful features:
https://support.apple.com/accessibility

2. Adjusting Your Browser (Without a Screen Reader)

2.1 Microsoft Edge

- Click the three dots (top-right corner)

- Use the + or – signs next to 'Zoom' to adjust
- Or press Ctrl + + (zoom in), Ctrl + - (zoom out), Ctrl + 0 (reset) (Cmd on Mac)

2.2 Google Chrome

- Click the three dots (top-right) > Zoom
- Keyboard shortcuts: Ctrl + + = Zoom In, Ctrl + - = Zoom Out, Ctrl + 0 = Reset Zoom
- Accessibility Extensions: https://chrome.google.com/webstore/category/ext/22-accessibility
- More info: https://www.google.com/accessibility/

2.3 Mozilla Firefox

- Ctrl/Cmd + + or - to zoom, Ctrl/Cmd + 0 to reset
- Text-only Zoom: Alt then V, then Z, then T
- Zoom via mouse: Hold Ctrl/Cmd + scroll wheel
- Page Zoom Buttons Add-on: https://addons.mozilla.org/en-US/firefox/addon/6827
- More info: https://support.mozilla.org/en-US/kb/accessibility-features-firefox-make-firefox-and-we

2.4 Internet Explorer (Legacy)

- Click the gear icon > Zoom > choose your zoom level
- Or use Ctrl + +, Ctrl + -, Ctrl + 0

  Note: Internet Explorer is no longer supported by Microsoft. We recommend switching to a modern browser.

Accessibility Disclaimer

Some of the tools and third-party links mentioned above are provided for informational purposes only. Memphis MPO does not endorse or guarantee the content of external websites or tools. All use is at the discretion of the individual.

Want to Help Us Improve?

We're always looking to do better. If you notice an accessibility issue or have a suggestion, we want to hear from you.

Reach out anytime at (901) 636-7190 or visit us in person.

Learn More About Accessibility:

- W3C Web Accessibility Initiative (WAI): https://www.w3.org/WAI/
- Introduction to WCAG 2.1: https://www.w3.org/WAI/WCAG21/quickref/
- U.S. Access Board Guidelines: https://www.access-board.gov/